

5 PERFORMANCE MEASUREMENT

5.1 Monitoring and Reporting

The day-to-day technical and financial monitoring of the implementation of this Action will be a continuous process, and part of the implementing partner's responsibilities. To this aim, the implementing partners shall establish a permanent internal, technical and financial monitoring system for the Action and elaborate regular progress reports (not less than annual) and final reports. Additional specific reporting can be contractually envisaged. Every report shall provide an accurate account of implementation of the Action, difficulties encountered, changes introduced, as well as the degree of achievement of its results (Outputs and direct Outcomes) as measured by corresponding indicators, using as reference the log-frame matrix (for project modality) and the partner's strategy, policy or reform action plan list (for budget support). Where relevant, indicators shall be disaggregated at least by sex. All monitoring and reporting shall assess how the Action is taking into account the human rights-based approach and gender equality.

The Commission may undertake additional project monitoring visits both through its own staff and through independent consultants recruited directly by the Commission for independent monitoring reviews (or recruited by the responsible agent contracted by the Commission for implementing such reviews).

Roles and responsibilities for data collection, analysis and monitoring:

While the implementing partners are ultimately responsible for data collection, analysis and monitoring, the EU-Delegation, in its leadership role in coordinating the TEI, will ensure that the implementing partners regularly report to the Digitalisation TEI steering committee and to the relevant subgroups. Since, the Action is structured in line with the three specific objectives of the TEI and since implementing partners are member of the TEI Steering Committee, this reporting will add substance on operational matters. Further, in line with recommendations from DG INTPA, the EU Delegation, the European Commission and the WB's programme DIME, will seek to assist all parties in better defining, updating and measuring relevant data for achieving better outcomes in both implementation and policy. More information on the nature of DIME can be found from <https://www.worldbank.org/en/research/dime>.

5.2 Evaluation

Having regard to the importance and nature of the action, a mid-term, final and/or *ex-post* evaluations will be carried out for this action or its components via independent consultants contracted by the Commission or by pillar-assessed partners subject to the reassurance that independent consultants seek at evaluating development impacts and not only transactions or merely outputs. The mid-term evaluation will be carried out for problem solving and learning purposes, in particular with respect to better identifying the EU's comparative advantage on digitalisation in Kenya and inform accordingly how to improve projects under implementation and future EU strategies in this domain. The mid-term evaluation could be instrumental for the mid-term review of the Multiannual Indicative Programme (MIP) 2021-2027 particularly in so far as the digitalisation TEI is concerned.

This evaluation will have to build on relevant baseline data to be obtained either through the contracting of the WB DIME or through baseline study missions by independent consultant evaluators or other preliminary preparatory studies consistent with development impact evaluation methodologies.

These baselines and studies should contribute towards addressing considerations of gender, inclusion and human rights such that all evaluation assess the extent to which the Action is taking into account the human rights-based approach as well as how it contributes to gender equality and women's empowerment. Expertise on human rights and gender equality will be ensured in the evaluation teams.

The evaluation budget line may be used for indirect management with WB DIME (see section 4.4.4 above) in view to build capabilities of both Team Europe partners and GoK in 'development impact evaluations'. While the EU will seek for WB DIME to take the process all the way to the evaluation stage where possible, this will not be the case unless otherwise agreed with the concerned Team Europe partners. *A priori*, therefore, WB DIME may *not* actually evaluate Team Europe partners work but rather focus on the preparation of the grounds for independent evaluations to be undertaken with improved evidence-based methodologies, more robust data collection, more strategic measurements, potential development of adapted tools such as digital apps, etc.